

The IMPACT project is moving forward at an exciting pace!

IMPACT UPDATE

Current Status

♦ CAMA and Assessment Administration

The Gap Analysis is continuing as we have covered assessment administration (AA) and the follow-up analysis of the CAMA system.

The follow-up analysis on the CAMA system gave our core review team an opportunity to see how Tyler Technologies works through software gaps and other areas of the base-line system in need of modifications. The gaps and other areas for modification will be referred to as "items" for the purposes of this update.

For every identified item, our core review team was presented possible program solutions and/or possible changes to our current (CAAS) processes. A detailed discussion followed to ensure either, we had sufficient information to determine the direction to take or if more analysis was necessary.



♦ Tax Billing Services

Monday, April 14, we began the Gap Analysis for Tax Billing. Many of you who are familiar with the State's tax billing services are aware that the processing runs on our mainframe system that has not been significantly changed in a very long time (20+ years).

The Division is very excited about finally having the opportunity to update this important system and to add greater efficiency to the service that will benefit our county and city customers and Tennessee taxpayers.

♦ Cooperation

The Tyler / CLT project team has developed substantial knowledge of our appraisal systems, business processes and the people involved. This knowledge has been on display during the Gap Analysis. The Tennessee core review team has also developed substantial knowledge of the Tyler / CLT base-line system and their project team.

This mutual knowledge coupled with the courtesy and respect displayed by both groups provides the confidence to know that, the IMPACT project can only result in success.